



Interpreter- Volunteer

Locations: Toronto, Edmonton, Vancouver

We are looking for volunteers to provide onsite interpretation to individuals landing in Canada. You will work within a team of Emergency Responders to support beneficiaries, through interpretation from Ukrainian to English (and from English to Ukrainian).

Canadian Red Cross is guided by 7 fundamental principles two of which are Impartiality and Neutrality. All volunteers must abide by these principles while engaged with Red Cross.

What we are looking for:

- Language competency: Ukrainian to English
- Experience in interpretation
- Customer service skills: dedicated to supporting individuals and team members
- Communication skills: attuned to supporting with active listening and the ability to explain and confirm understanding.
- Attention to detail: when interpreting.
- Teamwork values: sharing information, helping team members, respectful of diversity, approachable and building relationships.

Working Conditions

- Most of the work will be performed in a fast-paced, changing environment with strict infection control practices, including the requirement to wear PPE.

Screening:

This position will require a satisfactory Canadian criminal record reference check or Enhanced Police Information Check during the onboarding stage.

In order to protect all of our personnel, clients and beneficiaries the Red Cross has a requirement for all personnel to be fully vaccinated against COVID-19 for all in person roles.

Time Commitment

Day, evening and night time shifts are available. Shifts varies by location and may change on short notice.

Training and Orientation

All courses and sessions are provided at no charge by the Red Cross. A pre-deployment briefing will also be provided.

Our Culture and the Fundamental Principles – 2 hours-facilitated webinar

COVID 19 Basic Information and Control Practices -45 minutes-e-learning

Psychological First Aid -33 minutes e-learning

Restoring Family Links -90 minutes-e-learning

De escalation and Dealing with Aggression -40 minutes e-learning